



Quick Tips!



Introducing our latest in world-class customer support...

the **Hawker® Helpdesk** video series!

Coming this spring...to www.hawkeraplus.com

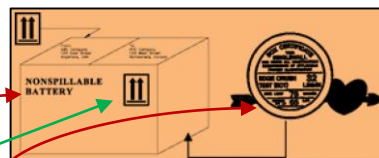


Answer to question from last issue:

What are the shipping requirements for a Hawker® Armasafe™ Plus battery?

Generally, here are the guidelines:

1. It must be **protected against short circuits** and securely packed in a strong package.
2. The phrase **"Nonspillable" or "Nonspillable Battery"** must be plainly and durably marked on each battery and the outer packaging.
3. The orientation arrows "↑↑" may be included on the opposite vertical sides of every package. Additional markings such as **"This End Up"** may be added to the package.
4. The **"From" and "To" address is required** (preferably on the top of the carton).
5. The **Box Certification stamp** must remain legible.
6. The use of durable, inert cushioning should be used to protect the battery and terminals as follows: corrugated, honeycomb, foam, bubble wrap, poly bag, terminal protectors, etc...



7. **No "Corrosive" labeling is required.**

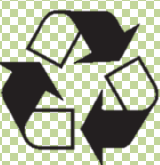


8. **No required paperwork** (i.e. Shipper's Declaration for Dangerous Goods).
9. All EnerSys Nonspillable batteries specifically meet IATA Special Provision A67.

For more complete details, visit www.hawkeraplus.com for the downloadable brochure as shown on the right: **"Requirements for Shipping Nonspillable Batteries"**



Did you know:



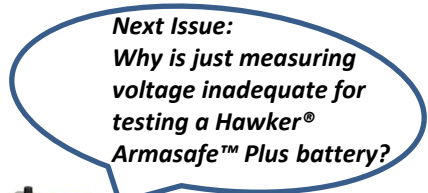
that depleted (or spent) **batteries can be recycled**. Spent lead-acid batteries are *not regulated as hazardous waste* when the requirements of 40 CFR Section 266.80 are met. This should be managed IAW approved local, state, federal, & military requirements. **Consult your state environmental agency, federal EPA, and/or military equivalent for further guidance.**

Training:



Lack of energy got your motor-pool down?

Well, we've got the cure! Contact your Hawker® FSR today for **free Battery Maintenance and Recovery Training (BMRT)**. We'll get you **re-energized!**



Next Issue:
Why is just measuring voltage inadequate for testing a Hawker® Armasafe™ Plus battery?

Questions?

Visit our website at: www.hawkeraplus.com
Call us at 877-485-1472



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